



Netafim Corporate Policy

Global Quality Policy

PO-QA-1-001.2

Netafim Quality Policy

A cornerstone of Netafim's success is the satisfaction of our customers and our continuous strive for excellence. Therefore, we follow the quality policy as defined below:

1. We are continuously committed to meet or exceed our customers' expectations, by providing quality products, services and agricultural projects on time, with the highest level of service.
2. We are committed to meet the applicable requirements of our stakeholders and other interested parties.
3. We are committed to implement, maintain and continuously improve a quality management system that complies with the following requirements:
 - ISO 9001:2015 quality management system standard requirements.
 - Health & Safety, Environment, Employment, Products, Services and Agricultural Projects regulatory requirements.
4. We implement the following quality planning principles:
 - "First time right" is the target for all our activities.
 - End-to-end quality process.
 - "Risk based thinking" and "prevention at the source".
 - Usage of advanced quality planning and analysis tools.
5. We continuously carry out improvement activities, in order to ensure product quality, process effectiveness and efficiency, profitability and competitiveness.
6. We partner with qualified suppliers and monitor their performance constantly. The suppliers shall comply with our quality policy principles.
7. We ensure that the policy is brought to the knowledge of all company employees and relevant interested parties.
8. Roles and Responsibilities
 - Netafim's leadership is obligated to administer and maintain an effective Quality Management System.
 - Management is responsible for setting quality targets and regularly monitoring their performance.
 - Each Netafim employee shall adhere to this policy and comply accordingly.

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Benny Klener

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